

## **MINUTES**

### **HART COUNTY BOARD OF FAMILY AND CHILDREN SERVICES**

The regular monthly meeting of the DFCS Board was held Wednesday, March 26, 2014 at 4:00 p.m. in the DFCS Board room.

Attending were Shelvy Myers, Earnestine White, Charlotte Harper, and Supervisor Gina Moon for County Director Bryant Rogowski

The minutes from the last meeting were read and approved.

The monthly county expenditures report was discussed and approved.

The Social Services report was discussed.

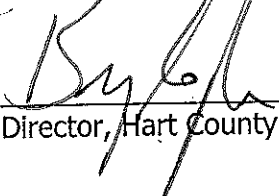
Director's report:

- Mrs. Moon reported that trained OFI workers being placed at the front desk. These workers can assist in the lobby with those having trouble navigating through the computers, scanner, or fax machine. These workers can also give feedback to our customers and assist them in understanding what is needed to complete their applications and in some cases can complete the applications.
- Mrs. Moon reported that the regional receptionist position will be filled as of April 2. This person will be located in Hart County and will be available to take calls from community stakeholders and agency partners.
- Mrs. Moon reported a new phone line in addition to the Regional Receptionist line. This phone number will be listed on the DSS--Hart County Website as another reference point for our customers. This phone line will be able to receive messages and the phone line will be monitored and messages checked daily.
- Mrs. Moon discussed the continued focus of the agency to recruit Foster Parents. Hart County DFCS will be presenting at the Chamber of Commerce Breakfast on April 3rd, 2014 at 7:30am at the Casa Grande. The purpose of this meeting is to increase awareness in the community regarding the need for Foster Parents in our county.
- Mrs. Moon reported that Georgia One staff have been working to reduce the backlog across the state. Franklin Staff have been working extended hours and weekends as a part of this process. The backlog had been reduced by more than 70% as of the beginning of this week.

- Mrs. Moon reported that Hart County and Region 2 are currently scheduled to start the Centralized call center on May 7.
- Mrs. Moon reported that the state wide screen out review has been delayed. The plan is to handle the work at a regional level rather than to have the work done in only one location for the entire state. We are awaiting details of how the new plan will be implemented.
- Mrs. Moon reported that foster care children will be transitioning to a new Medicaid process over the next 2 months. DFCS staff have been working to coordinate the transition by updating health care information and forwarding to the assigned Care Management Organization.

No further business, meeting adjourned. The next Board meeting is scheduled for Wednesday, April 30<sup>th</sup> at 4:00 p.m.

  
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Hart County DFCS Board Representative

  
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Director, Hart County DFCS